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| Quality indeed logo.jpg |
| **www.qualityindeed.com email: contact@qualityindeed.com** |

**Registration Form**

Program Title : **Strategic Customer Service - Winning Practices from World’s Leading Companies.**

Date & Time : 22nd March 2016, 08:00 AM to 03:30 PM.

Venue : Dubai (5\* *Hotel in Dubai. Actual venue will be communicated later to the registered participants).*

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| **Srl** | **Full Name & Title** | **Organization Name & Address** | **Email & Phone** |
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**Payment:**

* Program fees: **Dhs. 1,600/- per delegate**. 10% discount for organizations nominating 3 and higher discount can be considered for more than 3 participants from the same organization.
* Cheque payable to: **Quality Indeed Consulting FZE.**
* Payment in full must be received at least 7 days prior to the program (Advance payment).

**Note:**

* Please complete and email the registration form to: **thomas@qualityindeed.com**
* For further enquiries please contact: Thomas Mathew on +971-50-5534570.
* Seats are limited. Please book early.

**Cancellation Policy:**

* For the cancellation requests receive at least 7 days prior to the program will get refund after deducting 25% of processing fees.
* No refunds will be given for cancellations received less than 7 days prior to the program.
* You may send a substitute participant with advance notification.

**Quality Indeed Consulting FZE** provides Advisory, Assessment and Training in the fields of Benchmarking, Business Excellence Awards like DQA & SKEA, Business Process Re-engineering, Lean, Management Systems (ISO 9000, ISO 14000, OHSAS 18000, HACCP, etc.), Service Excellence & Standards, Six Sigma, Strategy Deployment Mgmt., KPIs, etc.

**For more information, please visit www.qualitytindeed.com**